

Implementation and Early Experience of a Pediatric Electrophysiology Telehealth Program



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BACKGROUND

- Rapid Growth in Telehealth (TH) Clinics during COVID-19 pandemic.
- Early adoption of TH due to broad patient catchment area
- Need for high quality specialty care in rural settings

METHODS

- Inclusion Criteria: Any Telehealth patient scheduled between March 2020 and August 2020
- Retrospective chart review to obtain demographics, visit diagnosis, diagnostic testing and billing data
- Completion of phone-based patient satisfaction survey

RESULTS

PATIENT GEOGRAPHIC DISTRIBUTION							
9	deper	Pegria Bloom ILLINOIS Springfield	canter Campage	Lafoyetto INDIANA Carried Indianapolis			
Kenses City Overland Park	Columbia Jefferson City MISSOURI Cough Seam	20 mi (16%)	Terre H	Blokmangson Commons W Louiswi			
Pressure Springfle	4	Matic		Bowling Green			
Faretterste	200 mi (28%)	enestoro		Nashville rankina Murtreesbara TENNESSEE			

Table 1. PATEINT DEMOGRAPHICS # Of patients Sex 66 (56%) Female 52 (44%) Male Age Group 0-5 years 17 (15%) 6-9 years 25 (21%) 76 (64%) >/= 10 years Appointment Type 118 (98%) Arrived No Show 3 (2%) Visit Type **New Patient** 39 (33%) Established Patient 79 (67%) Diagnoses SVT/AT 41 (35%) Inherited Arrhythmia Syndromes 23 (20%) VT/PVCs 13 (11%) Syncope/Near-syncope 13 (11%) Device Check 6 (5%) Cardiomyopathy/Myocarditis 4 (3%) **Palpitations** 4 (3%) Complete Heart Block 2 (2%) 12 (10%) Other

RESULTS (con't) PATIENT SATISFACTION SURVEY RESULTS Confident in understanding cardiac issue and have a clear plan Satisfied with TH appointment Would recommend TH to friends/family Missed less time from school/work Would choose TH appointment again in the future Happy to not wear a mask during encounter Prefer for future EP visits via TH instead of in office Encouraged to use digital health technologies during TH visit Out of pocket costs were less for TH than in office Connectivity Issues lead to TH appointment outside of the home Disagree/Strongly Disagree ■Neutral ■Agree/Strongly Agree

Test	Pre-Visit #	# During Visit	# Post- Visit	Total	wRVU/CPT code	generated wRVUs
12-lead ECG	42	0	5	47	0.17	7.99
Single lead ECG	0	4	1	5	0.15	0.75
Holter Monitor	17	0	13	30	0.39	11.7
Event Monitor	3	0	6	9	0.52	4.68
Echocardiogram	17	0	4	21	1.46	30.66
Exercise Stress Test	4	0	3	7	0.75	5.25
EP Study	2	0	15	17	14.75	250.75
Device Transmission	7	6	5	18	0.74	13.32
Wound Check Photos	10	7	1	18	0	0
Total	102	17	53	172		325.1

CONCLUSIONS

- Pediatric EP Telehealth clinics can provide care for a wide geographic patient population with diverse pathologies.
- Pediatric EP Telehealth clinics can be sustainable shown by our high patient satisfaction scores, frequent downstream testing and subsequent wRVU generation.



link to publication

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